

**Mr Christian, 33 The Doles, Over
Chronology of events**

- 21/7/14 Mr Christian call to SCDC to report noise from loud music and people leaving community centre over last 2 Saturdays. Contact centre sent noise log sheet.
- 28/7/14 Mr Christian call to SCDC to report noise again Sat 26/7/14. Juli Stallabrass (JS) sent letter to Mr Christian (appendix 1) and to licensee of community centre (appendix 2).
- 20/8/14 Investigation closed as detailed in letter to Mr C as no log sheets returned.
- 27/10/14 Mr Christian call to SCDC to report loud music from community centre between 8pm-midnight Sat 25/10/14.
- 28/10/14 Russell Watkins (RW) call to Mr Christian- discussed installing noise kit when available and in meantime will send log sheet to complete and make contact with community centre.
- 29/10/14 Letter received from Mr Christian, with completed log sheet detailing one date (appendix 3)
- 11/11/14 Noise kit installed in Mr Christian's home.
- 24/11/14 RW call to Mr Christian- *Reporter stated noise from event over weekend and recorded. Agreed to leave kit installed another week.*
- 2/12/14 RW collected noise kit.
- 3/12/14 RW analysed recordings- over 50 recordings made and noise intrusive into Mr Christian's home.
- 3/12/14 RW sent email to community centre with a copy of licence conditions (appendix 4).
- 3/12/14 RW call to Mr Christian- *Updated reporter as to contact with community centre via email and will keep informed. Requested to note any noise times etc at weekend and advise me w/c 8th Dec if occur.*
- 4/12/14 Call from Sean Watkiss Community centre manager to RW- *Discussed complaint and recordings. Event Sat 6th Dec and Panto Tues 9th - Thurs 11th Dec. Adv that reporter to monitor and let me know of any problems in meantime before meeting which has been arranged at Community Centre with JS on Friday 12th december at 09:30.*

- 17/12/14 Meeting at community centre (postponed from 12/12/14) RW & JS met with Sean Watkiss and Tracy Kimber on site- *Played recordings and adv of concerns re volume. Assessed building and noted sound limiter in main hall. Event this coming fri 19th Dec and then only NYE event in bar then mid-jan until next event. Adv that would monitor if available on fri but otherwise contact w/c 5th Jan and arrange for visit prior to event when DJ can play music and also representative present to set sound limiter which I believe is required based on recordings. JS adv of licensing implications.*
- Visit to Mr Christian by RW, JS and housing officer Louise Moulding- *Adv of outcomes of visit to Community Centre (see last action) and will be in contact when have update re progress and with view to altering noise limiter levels. Adv not to contact Community Centre to vent frustrations when events taking place and that only Fri 19th & NYE (latter bar only) before January.*
- 5/1/15 RW call to Mr Christian- *Still irate despite assurances at last visit that would progress as necessary. Stated noise at events late Dec but stated unable to visit Fri 21st and agreed that would progress as previously agreed.*
- 5/1/15 RW sent email to Sean Watkiss (appendix 5).
- 5/1/15 Email reply from Sean Watkiss (appendix 6)
- 6/1/15 RW call to Mr Christian- *Message adv reporter of potential for Fri 16th to monitor/re-set noise limiter*
- 8/1/15 RW email to Sean Watkiss (appendix 7)
- 13/1/15 RW email to Sean Watkiss (appendix 8)
- 13/1/15 RW call to Sean Watkiss- *Discussed with Sean - Singer & backing this coming Fri so will attend 18:30 to monitor set vol but Sean to contact DJ/electrician tomorrow and come back to me with regard to purpose visit to set noise limiter.*
- 13/1/15 RW call to Mr Christian- *Message updating Mr Christian*
- 14/1/15 Call from Sean Watkiss to RW- *Aside from this fri, arranged to meet electrician Weds 21st at 20:00 to adjust and set levels*
- 15/1/15 RW call to Mr Christian- *Message adv reporter of two visits proposed in next week.*
- 16/1/15 Visit to community centre & Mr Christian by RW & JS- *Singer and DJ in attendance for 21st birthday party. JS stayed at premises and I visited Mr Christian who at time of attending property was extremely vocal and abusive about the music which he was already aware from my last contact that I was*

visiting to resolve anyway. Stated that I need to go over and sort the music out with plenty of finger pointing in the process and that if not he'd see me in Court. I explained that I could just walk away with that sort of attitude and that he should be aware that I was attending to assist. Monitored in property, with TV off and in silence with doors/windows closed music was audible and needed reducing in volume. Working with Juli this was achieved. Agreed with Sean/Reporter to visit on evening of Weds 21st from 20:00ish to set noise limiter itself. Reporter handed me paperwork he wanted answers to re investigation of complaint. (appendix 9) This apparently by H&ES and Housing. Agreed on levels set for evening and confirmed with DJ.

- 19/1/15 RW sent letter to Mr Christian (appendix 10)
- 20/1/15 RW call to Mr Christian- Message adv reporter of FOI info passed to relevant person and response being co-ordinated. Confirmed visit tomorrow night from 20:30 to set noise limiter & would be present at property nearer 20:45.
- 21/1/15 Visit to community centre and Mr Christian to set noise limiter- Visited with Juli from 20:30 at Community Centre to set noise limiter with DJ/Electrician present. JS stayed at site and RW visited reporter to monitor noise and contact to ensure that sensitivity increased on limiter to ensure cut off of music at more reasonable volume. Weather at time overcast, slight drizzle, 1degC, still. Three alterations of limiter, second at 21:07 when music still audible in habitable rooms (lounge/rear bedroom) with TV off. Noted more so in kitchen/hallway at front of property and audible in rear garden 21:10. Song identifiable on a couple of occasions and request for JS to ask for limiter to be altered again. After 3rd occasion music still audible in rear garden but not intrusive and only just audible in lounge (TV off) but having to listen for it, Mr Christian stated he "couldn't hear it" in the lounge or the rear bedroom. With TV on not audible at all, even with rear door open. Still audible at front of property/kitchen but not excessive (window just open in kitchen but not habitable room). Adv Sean & colleague at Community Centre that satisfied with vol at reporters property. Noise limiter "Formula Sound, Sentry Env Noise Control System". Music at max permitted was occasionally into 1st red which was after amber and six green (see photo) levels and after first red comes two and then three more together at point of cutting out. Adv Sean to be mindful of bass levels for visiting DJ's and management to ensure hall & entrance doors not propped open at any time to increase noise breakout although acknowledged entry/egress will make this possible for very short durations. Overall 6dB reduction from 94dB to 88dB on the amber setting. System has internal mic, altered by screwdriver after removing panel with two screws and needing large step ladder so satisfied that this is secure enough for purpose to avoid tampering. Also has external mic adj screw if installed but not at this premises (see bottom left mounted on blue in photo). Revisited reporter with Juli who discussed licensing queries and adv that FOI documents from H&ES were with our responsible person already who liaises with central person at SCDC who formulates response before all info delivered by hand for signing. (photos attached as appendix 11)
- 2/2/15 Email from Mr Christian (appendix 12)
- 2/2/15 RW call to Mr Christian- Discussed at length with reporter - Annoyed about noise on Weds evening (NYE) and yesterday Sunday. Adv that not necessarily licensable events and can take action under s82 EPA 1990 if so wished.

- 7/2/15 Email from duty manager at community centre (appendix 13)
- 9/2/15 email from Mr Christian (appendix 14)
- 10/2/15 FOI documents hand delivered to Mr Christian by Emma Knight (EK) (appendix 15)
- 11/2/15 email from Mr Christian (appendix 16)
- 11/2/15 RW email to Mr Christian (appendix 17)
- 12/2/15 Case review meeting RW, EK and Lewis Moody (LM) (homelink officer)- *Matter discussed, agreed to install noise kit again based on last weekends compliant (Sat) and Lewis confirmed no banding increase and all concurred that no ASB issues that may raise a banding.*
- 12/2/15 RW email to Mr Christian to arrange installation of noise kit in his property (appendix 18)
- 12/2/15 RW email to community centre advising of further complaints and further monitoring to be undertaken (appendix 19)
- 17/2/15 Visit to Mr Christian's home to install noise kit by RW and LM- *Visited with Lewis Hall - Homelink: Installed noise monitoring equipment in rear bedroom whilst Lewis discussed housing advice/bandings. This then continued in my presence in lounge when issue of noise then addressed to which reporter became very animated and angry. Explained that I've taken all reasonable steps since start of compliant to investigate and ensure reasonable levels maintained. Provided copy of my email dated 9th february 2015 (attached to this job) and stated that because other rooms/other noise types being alleged, that this was now reason for further investigation and need for installation of noise monitoring equipment again. Stated would confirm visit in brief email including that no out of hrs officer available.*
- 17/2/15 RW email to Mr Christian (appendix 20)
- 17/2/15 RW email to Sean Watkiss (appendix 21)
- 19/2/15 EK stage one response letter to Mr Christian (appendix 22)
- 20/2/15 Email from Sean Watkiss (appendix 23)
- 21/2/15 Email from Mr Christian (appendix 24)
- 22/2/15 RW email to Mr Christian (appendix 25)
- 23/2/15 Visit by RW to Mr Christian's home to replace noise kit following power cuts- *Visited with SKF - Changed noise monitoring equipment. Power cut approx 20:00 on evening of Sat 21st Feb apparently, but only for approx 4mins and then another same evening for approx 2mins. Adv that new back up batterties at time of installation and surprised they would fail that quick. No display on SLM at time but blue LED showing. Will analyse kit.*
- 23/2/15 RW email to Mr Christian re: noise kit failure (appendix 26)

- 24/2/15 email from Mr Christian and reply by RW re: sound limiting device at community centre (appendix 27)
- 26/2/15 JS email to Mr Christian re: sound limiting device at community centre (appendix 28)
- 4/3/15 File note from Claire Gilbey (neighbourhood services officer) following concerns about Mr Christian's behaviour towards community centre staff (appendix 29)
- 4/3/15 Letter from James Paice MP (appendix 30)
- 9/3/15 EK email to Mr Christian to extend time for noise kit (appendix 31)
- 11/3/15 email from Mr Christian (appendix 32)
- 18/3/15 JS visit to Mr Christian's home to collect noise kit
- 23/3/15 Myles Bebbington (MB) stage 2 response to Mr Christian (appendix 33)
- 25/3/15 EK reply to James Paice MP (appendix 34)
- 26/3/15 Email from Mr Christian with reply by EK (appendix 35)
- 30/3/15 Email from Mr Christian with reply by MB (appendix 36)
- 5/4/15 email from Mr Christian (appendix 37)
- 7/4/15 Noise recordings made Feb 2015 analysed- no intrusive music or people noise audible (notes attached as appendix 38)
- 13/4/15 EK email to Mr Christian and his reply re: noise recordings and insufficient evidence to take formal action (appendix 39)
- 15/4/15 EK email to Mr Christian and reply re: meeting to discuss investigation (appendix 40)
- 17/4/15 Meeting held at SCDC offices to discuss outcome of investigation. Present: Myles Bebbington (Head of EH & Licensing), Susan Walford (Operational Manager, EH & L), Virginia Lloyd (Lawyer), Lewis Moody (homelink officer), Claire Gilbey (Neighbourhood services officer) & Mr Christian.
- 23/4/15 MB letter (appendix 41) to Mr Christian confirming meeting and enclosing CD of noise recordings (appendix 42) and meeting notes.
- 13/5/15-04/06/15 email correspondence between EK, MB & chief executives office with Mr Christian (appendix 42a)
- 12/6/15 Monitoring visits undertaken by Tara King (TK) (licensing support officer) 1920-1936 hrs, 2210-2220hrs & 2332-2340hrs. Music levels were not excessive or intrusive.

- 18/6/15 Monitoring visits undertaken by MB 1815-1900hrs & 2215-2140hrs. No music audible.
- 20/6/15 Monitoring visits undertaken by TK 2040-2126hrs. Music and singer audible but not excessive or intrusive.
- 24/6/15 EK email to Mr Christian- with reply (appendix 42b)